# **Osman Erk's Key Qualifications:**

Worked as an executive with twenty eight years' experience in Digital Platform, Telecommunication, Distribution and Financial Services Sectors;

Held senior positions in corporate and consumer banking, insurance, whiteelectronic consumer goods distribution, pay TV, digital broadcasting platform and gaming industries in Turkey;

Acquired extensive, in-depth experience in start-up ventures and company restructuring,

Took major roles in and led change management;

Currently,

- conducting/facilitating work-shops on strategy formulation,
- delivering management consultancy services to domestic companies
- providing executive coaching services and
- taking part as key note **speaker** at corporate senior meetings and dealers conventions covering themes on strategy, innovation, change management, leadership, emotional intelligence and personal development

## Education:

ERICKSON COLLEGE INTERNATIONAL, Professional Coach Certificate,	2012
COLUMBIA UNIVERSITY, MBA, School of Business Administration,	1975-1977
New York, USA	
CLAREMONT MEN'S COLLEGE, Bachelor of Arts , California	1973-1974
MIDDLE EAST TECHNICAL UNIVERSITY, Ankara, Turkey	1970 -1973
Languages : English – fluent Turkish – native	
Professional Experience:	
Istanbul, Turkey	2006 –Present
Providing general management consultancy services	
to facilitate the clients to be different in their offerings	
to their target segments .	
Services include:	
Consultancy on strategic direction,	
execution, leadership-change management,	
Strategy work-shops to facilitate the companies to formulate	
their strategy,	
The fundemental guiding principle is to innovate to be different.	
Executive-leadership coaching,	
Turktell Bilişim Servisleri, Istanbul ,Turkey	1999 –August 2006
Fully subsidiary of Turkcell ( the largest mobile phone operator	
in Turkey and a major player among the European operators)	
Turktell's responsibility was to establish and develop business	
in sectors outside of the telecom sector.	

Board Member with executive functional reponsibility for corporate

strategy formulation, busineness development and organizational re-structuring :

-Chairman of the Board of Digiturk for five years (**1999-2004**). Digiturk is engaged in direct-to-home satallite digital platform business encompassing TV broadcasting, pay-per-view, interactive gaming services.

Assumed direct responsibility in establishment of the business.

The number of subscribers reached 1 million at the end of 2004.

-Chairman of the Board of Inteltek and Libero engaged in the leisure gaming sector for two years (2002-2004). Assumed direct responsibility in establishment of the business in the form of a joint venture with Intralot of Greece. Inteltek offered fixed odds betting through a network of 2500 agencies. Libero offered on line betting services through fixed and mobile internet. -Board Member of Superonline, ETH Telecom, Topaz Cable TV, Global Customer Care Center, Mapco- Mobile content portal, Tellcom (2000-2005). Superonline was the leading internet service provider in Turkey serving both individuals and corporations. ETH Telecom was engaged in international telecom carrier and calling card business in Germany and Austria. Topaz was one of the six cable TV operators in Turkey with a market share of 9%. Global, largest enterprise in the call/contact center business in Turkey

mostly served the client base of Turkcell.

Mapco was founded for the purpose of facilitating creation of mobile content aimed at Turkcell client base.

Tellcom was established to offer telecom services on land lines to corporations.

Key responsibilities in the following corporate achivements :

- -The foundation of Digiturk, Inteltek and Libero, SkyTurk(TV news
- broadcasting company), Mapco.

-Telecom –Infrastructure –Media -Entertainment (TIME) group

re-structuring to realize synergy both on enhancement of revenue

- streams and efficient cost management within the Turkcell-Çukurova Goup.
- -Re-organization of Turkcell aimed at redefinition of strategy
- formulation, organization structure and redefinition of major
- roles&responsibilies.
- -Establishing the Çukurova Group of Companies information system for the use by the Holding Board.
- -Restructuring initiative of Çukurova Holding to facilitate efficiency in monitoring and management of the various businesses under the holding structure.
- -Debt re-scheduling for Çukurova Holding with BDDK/TMSF,
  banking regulatory agencies pursuant to the takeover of Pamukbank,
  a commercial bank owned by the Çukurova Group.
  -Preparation of various business plans regarding the feasibility
  of privatization of Milli Piyango(National Lottery)
  -Market analysis and feasibility study for establishing gaming

### Turkpetrol Holding , Istanbul, Turkey

business in Azerbaijan, Kazakhstan and Ukraine

Member of the Board of Directors -Executive functional responsibility for the insurance business of the group which had investments also in tourism, ship building retailing, edible oil. 1997 - 1998

Cine-5, Istanbul,Turkey	1993 - 1997
General Manager	
-Joined the company during the initial operational stages and	
spearheaded its growth to a subscriber base in excess of	
340,000 in pay TV business.	
Grunberg Inc., Istanbul, Turkey	1992 – 1993
General Manager	
-The company wasengaged in distribution of white	
and electronics goods through a network of 1600 agents.	
TOBANK Inc., Istanbul, Turkey	1991 - 1992
CEO & Deputy Chairman of the Board	
-Restructured the government owned bank for a merger	
Başak Insurance Inc., Istanbul,Turkey	1989 - 1991
CEO & Managin Director	
-Restructered the first tier composite company from relying	
on captive business within the open market.	
-Successfully implemented marketing initiatives leading to	
the increase of the company's domestic market share	
from 5.6% to 7.7%	
Yapı Kredi Bank Inc., Istanbul, Turkey	1984 - 1988
Senior Vice President directly reporting to the CEO.	
-Established a Corporate Banking Unit targeting top 200	
corporations in Turkey	
-Restructured and managed the Capital Markets Group	
-Introduced a commercial paper financing mechanism to the	
Turkish market	
-Introduced ATMs to the consumer branch system	
-Conceptualized and implemented the introduction of credit card operations	

### CITIBANK, Istanbul & Ankara – Turkiye

Resident VP directly reporting to the Country Head
-Completed a credit /marketing –training program in Athens, Greece.
-Headed the Public and Financial Institutions Sector
-Established the Ankara branch in 1983

## **RESPONSIBILITIES AS BOARD MEMBER IN ORGANIZATIONS AND CORPORATIONS**

-ASHOKA, Foundation to promote social entrepreneurs, a world of	2006 - 2007
constantly innovating change makers, Turkey	
-EREGLI IRON & STEEL MILL, Zonguldak, Turkey	1992 - 1993
-UNION OF INSURANCE & REINSURANCE COMPANIES, İstanbul	1989 - 1991
-PAMUKBANK A.S., Istanbul	1989 - 1991
-HALK INSURANCE COMPANY, İstanbul	1984 – 1986

## PUBLISHED ARTICLES

-Insurance Sector: Inter Spem et Metum (between hope and fear)	May, 1993
Finans Dünyası	
-Success Story : Consumer Banking in Turkey: Economic	Oct, 1991
Dialogue: IMF/World Bank Special Issue	
-Turkish Insurance Sector /Invisible Becoming Visible;	Sept, 1990

Economic Dialogue:IMF/World Bank Special Issue
-Turkish Insurance Sector/Threats and Opportunities Jan,1990
Finans Dünyası
-Financing Consumer Needs, Turkish Finance Sept, 1988

#### **TEACHING EXPERIENCE**

-Trakya University,Edirne, School of Banking: offered sessions	2009-2010
on Marketing Management, 2009; instructed a course titled	

" Introduction to banking" to junior class,	
-TOBB University, Ankara: delivered a presentation to the MBA sudents	2008
on strategy and innovation,	
-Bilgi University, MBA Program: offered 16 week course	2007-2008
titled ''Turkish Business Environment''	

# **EXTRA-CURRICULUM ACTIVITIES**

-Photography Exhibition in Istanbul ,	Sept, 2001
Catalogue : Ordinary Forms	
-Photography Exhibition in Ankara ,	Dec, 2000
Catalogue : Directly Indirect	
-Slide Show in İstanbul: India,	June 2005
-Participated in '' 40 years , 40 works of art'' exhibition along	Nov, 2006
with the renowned Turkish photographers sponsored by the	
Turkish Education Foundation,	
-Contributed one photograph to a book by Gültekin Cizgen	
" 101 Compositions, 101 interpretations", Say Yayınları,	Dec, 2006

-Travel Articles published in monthly Chi Magazine, 2008